

COVID-19 Screening, Transportation & Lodging for Homeless

Screener asks: Are you experiencing any of the following?

- Fever of 100.4+ (take temperature if possible or just ask)
- Cough
- Shortness of Breath

YES
Monday - Friday
8am - 5pm

YES
After hours

No symptoms but meet one of the following criteria:

- **Elderly (65+)**
- **Physically Disabled**
- **High risk of developing COVID-19:**
 - Persons with chronic lung disease
 - Persons with severe asthma
 - Persons with serious heart conditions
 - Persons who are immuno-compromised
 - Persons undergoing cancer treatment
 - Persons who are severely obese (body mass index [BMI] 40+)
 - Persons with diabetes
 - Persons with chronic kidney disease undergoing dialysis
 - Persons with liver disease

Screener helps client call Open Door Triage RN (M-F, 8am - 5pm) 845-9188

Screener helps client call St. Joseph Hospital ER 269-4250 to determine testing need

Testing Needed?

Testing Needed?

No

Yes

If you have a client who is NOT experiencing COVID-19 symptoms and meets the above criteria - community partners call DHHS-HOME program at 296-5145. HOME staff will work with community partners on prioritization, intake, and case management to meet client needs. Lodging in a motel will be provided by DHHS.

Screener calls for transportation to testing

After testing, provider calls for transportation to lodging

24/7 call 268-3360 to dispatch a driver for transportation to/from screening, testing, hotel. Tell dispatch: your name & call back number. You will be called back within 15 minutes with details about client pick-up.

Short-term hotel rooms and food for houseless individuals is being IMMEDIATELY provided to those who need to be in:

- **Isolation:** COVID-19 positive, or symptomatic and awaiting test results
- **Quarantine:** exposed to COVID-19 (as documented by an official quarantine order) but not showing symptoms

**Humboldt County Emergency Operations Center
Health & Welfare Branch - Homeless Unit**